E-04204A-09-0206

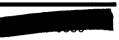
ORIGINIARIZONA CORPORATION COMMIS



UTILITY COMPLAINT FORM

Phone:

Fax:



Priority: Respond Within Five Days

Opinion

No. 2009

81130

Date: 8/12/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Frances

DiLallo

Account Name:

Frances DiLallo

Hon

Street:

Work:

City:

Lake Havasu City

CBR:

State:

ΑZ **Zip:** 86406 is:

Utility Company.

Unisource ** Energy Services (UNS)

Division:

Electric

Contact Name:

Contact Phone

Nature of Complaint:

I am on Social Security. I think the rates are very high, My bill for one month is \$91 which I cannot afford to pay. I live alone, and there is nobody to share my utilities. I would like to go on the Budget Plan. I would appreciate some information from you and an answer to why the UNS increased the prices. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-04204A-09-0206

8/12/2009

I called consumer and I advised that her opinion will be placed on file with the Docket Control Center and will be made part of the record, and that the Commission will consider her comments before a decision is rendered in the ("UNS") application. She stated that she already contact ("UNS") about Budget Billing and they told her that she needs to catch up on her \$91 payment and then they will put her on Budget Billing. She thanked me for filing her letter.

End of Comments

Arizona Corporation Commission

DOCKETE Pate Completed: 8/13/2009

Opinion No. 2009 - 81130

AUG 14 2009

